

Submission guide



Outpatient medical bills

- Invoice with individual services, individual prices, treatment data and diagnoses (disease descriptions)
- Invoices should also include the name and address of the person receiving treatment and the name and address of the service provider
- If the invoices are written Korean or Japanese, please enclose a translation in English or German



Remedies

- Detailed invoice with individual services, individual prices, treatment data Invoices should include the name and address of the person receiving treatment and the name and address of the service provider
- Medical prescription from the treating doctor stating the diagnoses (names of illnesses)
- For speech therapy and occupational therapy: please submit a detailed medical report from the treating doctor before the start of treatment and wait for our confirmation of costs
- If the reports are written in in Korean or Japanese, please enclose a translation into English or German



Aids

- Visual aids: please provide a detailed invoice from the optician stating the dioptres (visual acuity)
- Other aids: please provide a detailed invoice from the service provider together with the medical prescription from the attending physician stating the diagnoses (names of illnesses)
- If the invoices and prescriptions are written in Korean or Japanese, please enclose a translation into English or German



Prescriptions for medicines

- Please submit the pharmacy receipts together with the corresponding medical prescription from the treating doctor
- Vitamin preparations, nutrients and tonics as well as other non-pharmaceuticals are not eligible for reimbursement. Please do not submit these receipts.
- If the doctor's prescription is written in a language other than Romansh, please enclose a translation into English or German



Psychotherapy

- Please submit a detailed medical report from your psychotherapist or treating doctor for examination before starting treatment

Inpatient hospital bills



- Detailed invoice with individual services, individual prices, treatment data and diagnoses (disease descriptions)
- Invoices should also include the name and address of the person receiving treatment and the name and address of the service provider
- If the invoices are written in Korean or Japanese, please enclose a translation in English or German

Dental treatment bills



- Detailed invoice with individual services, individual prices, treatment data and diagnoses (disease descriptions)
- Invoices should also include the name and address of the person receiving treatment and the name and address of the service provider
- If the invoices are written in Korean or Japanese, please enclose a translation in English or German